

Fiona no Match for Client Reception

Thanks to three members of the client reception team who worked from home during Hurricane Fiona coordinating all the call-in related trades activities. The storm definitely created a stressful 36 hours but their dedication greatly aided in making the event manageable for the Security Team and the Ops Supervisors.

“Just wanted to thank you for setting up Client Services on call for the storm, this was a huge help to me and others working the Security Dispatch Desk over the weekend. With so much happening on campus this took a big load off Security allowing us to handle all the calls coming into the desk, and not have the stress of trying to get trades in at the same time.”

Pauline Fitzgerald, Cherstin MacMillan and Melissa Young were on call.

Chris McCurdy
Dalhousie Security Services